



Hercules Program Block Help Files do not work on Vista Operating System.

This issue can be eliminated by downloading the WinHlp32.exe from the Microsoft download center. Third-party software developers are no longer authorized to redistribute WinHlp32.exe with their programs.

The below detail has been copied directly from the Microsoft web site.

SUMMARY

On computers that are running Windows Vista or Windows Server 2008, you may be unable to open Help files that require the Windows Help (WinHlp32.exe) program. This article discusses a download that resolves this problem.

This article contains information for general users, advanced users, and Help content providers who are shipping .hlp files.

INTRODUCTION

Ever since Windows 3.1, Microsoft included the Windows Help program (WinHlp32.exe) with new releases. WinHlp32.exe is used to view 32-bit Help files that have the .hlp file name extension. Starting with the release of Windows Vista and Windows Server 2008, Microsoft has decided to no longer include in WinHlp32.exe as a component of the Windows operating system. Microsoft made this decision because WinHlp32.exe has not had a major update for many years, and it does not meet Microsoft's standards for all new Microsoft programs. Microsoft realizes that this may cause some difficulties for customers who want to upgrade to Windows Vista or to Windows Server 2008 but still rely on 32-bit .hlp files. Therefore, Microsoft is making WinHlp32.exe available as a download from the Microsoft Download Center.

Special note for Help content providers who ship .hlp files

Starting with the release of Windows Vista and Windows Server 2008, third-party software developers are no longer authorized to redistribute WinHlp32.exe with their programs.

Download information

To view 32-bit .hlp files, select the appropriate download link in this section. Then, install the WinHlp32.exe download on your computer.

Download WinHlp32.exe for Windows Vista

To obtain the WinHlp32.exe download for Windows Vista, visit the following Microsoft Web site: <http://go.microsoft.com/fwlink/?LinkID=82148>